

# Annual Report 2017



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## **I- Introduction:**

Within the extremely alarming situation in the whole region, the Palestinians are facing a new period of complicated decisions taken by the great powers related first to Al-Quds, then the escalating tension in occupied Palestine and the humanitarian situation in Gaza and currently the efforts to finish the refugee's problem in the course of finalizing the services of UNRWA, by draining its financial resources. Withdrawing the financial aid will have a negative impact on supplying the humanitarian basic needs for over five million people and will cause additional disturbances for the stability in the region, which is an act of terror against innocent victims. Solving those problems is the responsibility of the international community to act against such violation for justice and human rights.

## **II: Family Happiness Project**

### **1- Social work Department (we invest in building human capacities)**

#### **1.1- Social Services**

The program of family happiness is an essential service supporting the families and beneficiaries; enabling them to deal with their difficulties and problems. Accordingly, the organization considers building the capacity of the social workers' team is extremely vital in order to intervene professionally and to provide needed services such as psychological, social, medical, economic and educational.

NISCVT believes that social work team members should be from the same Palestinian local community so that she/he can easily intervene, being from the same cultural and socio-economic entity.

The main roles and duties of social workers are the following:

- Create positive and trustful relationships between family members to promote positive dynamics and effective communication skills between children and parents.
- Permanent assessment for the families and updating their data through regular home visits
- Educational follow up at schools and educational institutions for the sponsored children in order to supervise their achievement.
- Raising awareness among beneficiaries and their families(mothers, parents, peers )
- Motivate children to participate in the different recreational activities
- Supervise and follow-up the relationship between the children and their sponsors through annual reports and encourage the children to write letters and post cards during some occasions.

#### **2-Beneficiaries**

Sponsorship program represents the main activity in which social workers can intervene for the benefit of the children thus reaching the whole family members. This program is the key to target families and provide support for all its members either nuclear or extended patterns. The total number of children sponsored in the year 2017 was **1,002** while the number of approached families was **509**.



### **3-Social workers**

#### **1.3- Capacity building- Empowerment (PHD)**

The social work department is in process to finish the phase two of its capacity building project entitled: Potential for Human Development (PHD – 2) toward a better, competent and professional social work department, funded by WELFARE implemented through the years 2016 – 2017. After being evaluated, the project was extended for the year 2017 – 2018 (PHD- phase 2). Till now, the social workers were given twenty three training workshops targeting professional and life skills.

#### **2.3- Inter- exchange program**

The exchange program between Social work department (SWD) and family guidance centers (FGCs) reflects a deep understanding and awareness about mental health promotion for children and their families who need assistance. Most problems of referred children are related to special needs such as autism, mental disability, educational (learning difficulties) or social problems such as family disturbances, violence, sexual abuse and other behavioral manifestations. Those cases are followed up by professional assistance that needs strong efforts from the social workers for better implementation. In addition there is a continuous collaboration with the KG teachers for the well-being and protection of the children; this requires the participation of the teachers in some workshops with the social workers.

#### **3.3-Strong Networking**

In line with the mission of NISCVT and (SWD) social workers are collaborating with different organizations (GOs, NGOs, UN etc...) and other committees who can serve our beneficiaries inside and outside the camps. Beside the continuous contact with the Ministry of education and higher education ( providing education for children without schools - Syrian refugees , and Ministry of interior/ department of political affairs and Palestinian refugees in Lebanon in order to follow up the legal registration of children and their families, SWD successes to become an official member and vice president of the Union for the Protection of Children, under the umbrella of the Ministry of justice, In order to ensure protection for children in conflict with the law, who benefit from all NISCVT programs.

In the same line, NISCVT represents the secretary of the Arab Social Work Association (SWA) launched on 2012.

### **4- Researches**

Social work department participated in two international conferences and the presented paper was chosen among the best researches presented by international participants:

1.4- Arab social work organization - SWA (fifth conference – BEIRUT)

Research entitled: “PSS techniques and its impact on children’s resilience “, published in the SWA annual magazine in April 2017.

2.4- German university of Applied Sciences: FHWS / WURSBURG (GERMANY)

Research entitled:” The Specific Role of Social Work in the Migration Field: An Interdisciplinary Dialogue – case of LEBANON “presented in the international week of social work - Wurzburg / Germany in November 2017.

### **5- External training workshops**

In the context of capacity building scheme, an external training program has been developed to serve the activists implemented within the Palestinian community.

For this reason, NISCVT conducted an intensive training workshop on PSS techniques to 13 social workers supported by TERRE DES HOMMES – LUSANNE (TDH).



## 2-Sponsorship program2017

AS explained in the below tables the sponsorship program has developed to include children of Palestinians from Syria, KG children and elderly people with no support.

### **Palestinians from Lebanon PRL**

Center	NO. of children	Females	Males	NO. of Families
Burj El-Barajneh	118	71	47	59
Shatilla	108	57	51	51
Mar-Elias	50	27	23	23
Ein El-Helweh	127	67	60	66
El-Buss	64	37	27	32
Burj-ElShemali	151	79	72	66
Rashidieh	91	49	42	53
Naher El-Bared	135	64	71	68
Beddawi	95	49	46	50
Baalbek	63	27	36	41
<b>TOTAL</b>	<b>1,002</b>	<b>527</b>	<b>475</b>	<b>509</b>

### **Palestinians from Syria PRS**

Center	No. of Children	Females	Males	No. of Families
Burj El-Barajneh	18	11	7	8
Shatilla	7	3	4	4
Naher El-Bared	15	7	8	8
Beddawi	4	2	2	2
Ein El-Hewleh	21	10	11	31
Rashidieh	12	7	5	5
Burj El-Shemali	19	8	11	10
Al-Buss	5	3	2	2
Baalbek	10	5	5	6
<b>TOTAL</b>	<b>111</b>	<b>58</b>	<b>55</b>	<b>76</b>

### **KGs sponsorship 2017**

Center	No. of Children	Females	Males
Burj El-Barajneh	53	27	26
Shatilla	38	20	18
Beddawi	43	24	19
Naher El-Bared	41	20	21
Ein El-Helweh	41	24	17
Rashidieh	38	23	15
Burj El-Shemali	36	25	11
<b>TOTAL</b>	<b>290</b>	<b>163</b>	<b>127</b>

### **KG sponsorship by country**

Country	No. of children
Finland	29
Germany	136
Switzerland	125
<b>TOTAL</b>	<b>290</b>

### Sponsorship for the elderly 2017

Center	No. of elderly	males	Females
Burj El-Shemali	8	4	4
Baalbek	7	3	4
Shatilla	4	1	3
Burj El-Barajneh	1	1	0
Ein El-Helweh	1	0	1
<b>TOTAL</b>	<b>21</b>	<b>9</b>	<b>12</b>

The total number of sponsored children, KG kids and the elderly was 1,424

### 3-Children's' Activities

Those activities are essential for the children and youth as they are the main outlet for their energies, providing them with diverse knowledge that they cannot get at school while the recreational part carries beside fun and entertainment a therapeutic nature for children with stressful life, behavioral and educational problems.

The cultural activities include awareness sessions discussing different topics, libraries, workshops, competitions, interviews with the media etc... The available art activities include music bands, drawing, drama, choirs, traditional Dabkeh groups, handcraft, and photography.

The scout's activities as shown in the table attract greatly the girls although they are also active in the available sports and vigorously run the marathons. From another side the boys love for football is also obvious. Music is an essential activity implemented nearly in all centers focusing on passing part of our heritage of music and folkloric dancing (Dabkeh). In Rashidieh the musical bands improved a lot since it started in 2003 supported by the Norwegian Academy of music, while another band is active in Shatila and Burj El-Barajneh in collaboration with Al-Kamanjati association is supported by Welfare association.

Moreover, Band without Border project which includes a band in Burj Al Shemali has been running since 6 years is supported by ULAIA ArteSud onlus and Waldensian Church in Italy. Also, this band is supported partially by Qattan Foundation.

For the third year, Welfare is supporting the community music project in Beddawi and FGC Saïda in collaboration with Prima Materia Association in Italy

### Activities 2017

Activity	No. of participants	Females	Males
<b>Cultural</b>	<b>7893</b>	<b>5087</b>	<b>2806</b>
<b>Art</b>	<b>2000</b>	<b>1088</b>	<b>912</b>
<b>Different</b>	<b>16606</b>	<b>9274</b>	<b>7332</b>
<b>Total</b>	<b>26499</b>		

### Sports and scouts 2017

Activity	No. of participants	Females	Males
<b>Sports</b>	<b>1168</b>	<b>531</b>	<b>637</b>
<b>Scouts</b>	<b>264</b>	<b>145</b>	<b>119</b>
<b>Total</b>	<b>1432</b>	<b>676</b>	<b>756</b>



### **III-Women at BAS:**

**1- Activities:** In spite of the fact that BAS works with the whole family as a unite, but women are in the heart of this work. Women are the main target group of the presented services; they are found in every activity and every occasion ready to listen, learn, acquire new experiences, get to know their rights, express their opinion and share in whatever planned events. Empowering women's potentials and enriching their knowledge can be observed in every implemented project which vital in developing the community, not to forget the recreational activities they also need to release the daily stress in their life.

#### **1-- Mother's Activities (Family Happiness)**

	<b>Participants</b>
Monthly meetings	2,030
Mother's Day	696
Exhibitions/films/concerts..etc	1,114
National events/Sabra &Shatilla massacre commemoration	1,496
Health, social, psychological...etc lectures	1,258
Ramadan dinners	327
workshops	862
Women in the community/role, rights, empowerment etc...	704
<b>Total</b>	<b>8,480</b>



**2-Embroidery Project:** This project has two major objectives, first it is part of the Palestinian identity and culture that the organization is careful to preserve and pass to the new generations. Second, it is an income generating project for the women enabling them to secure an income while staying at home.

About 100 women from the camps benefit from this project in addition to a staff of three women and one volunteer. Friends from Japan, Germany, and Switzerland are the main partners who take care of the marketing part.

**Exhibitions:** Outside Lebanon the embroidery products were exhibited Los Angeles, USA with KISWA organization, in Japan with CCP, in Italy with ULAIA and in Germany with Fluchtlingskinder in Lebanon.

Inside Lebanon: at the Ministry of Tourism, celebrating the Land Day. Display at the American University, during the FGC conference, another one at Rotana hotel with the American Women's Club and finally two events at the Church of world's Saints.

The produced items for the year 2017 were 3317 from different sizes and designs



## **V- Educational Services:**

### **1- Kindergartens:**

During the scholar year 2016-2017, BAS kindergartens had several accomplishments that we feel proud of sharing with our Palestinian communities and our donors whose support for our hard work and families' cooperation enabled us to complete our preschool program.

BAS 7 Kindergartens were supported by UNICEF under the project "Support ECED Program 2017" in collaboration with the WELFARE association. The project covered a partial support of the teachers' salaries and emphasized the organization of networking activities with other kindergartens in the several camps along with Parental awareness sessions and recreational activities. The project continued till December 2017 and we hope UNICEF would keep supporting Early Education since unfortunately UNRWA schools doesn't provide.

During the summer of 2016, BAS kindergartens had the chance to paint the kindergarten sections of the centers to unify them. The classroom looked wider and more luminous which had positive implications on the children and teachers.

Our theme-based approach permits the children to focus on a single topic; they make connections across discipline areas. Academic subjects such as Mathematics, Languages, Science, and Social Studies are integrated and taught under one particular theme for more meaningful learning and our children has the chance to acquire the required skills in an active learning environment. Our curriculum aims to nurture all domains of a child's learning: cognitive, social, emotional, and physical.

When implementing our integrated curriculum, the children took part in a series of field trips inside and outside the camps during which they had the chance to acquire new knowledge through observation or interviews, connect the new information by giving it meaning and even analyze to come up with solutions.



**Enrollment in the 7 kindergartens**

	Kindergarten Location	Number of children
1	Shatila kindergarten	<b>Children 86</b> PRL 54PRS 7Syrian 21Lebanese 4 Females 45Males 41
	Bourj Al-Barajneh kindergarten	<b>Children 89</b> PRL 45PRS 11Syrian 33 Females 40Males 49
3	Ain AL-Helweh Kindergarten	<b>Children 99</b> PRL 91PRS 6 Females 54Males 45
4	Bourj Al-Shemali Kindergarten	<b>Children 110</b> PRL 93PRS 17Syrian 1Lebanese 1 Females 63Males 47
5	Rachidieh Kindergarten	<b>Children 104</b> PRL 85PRS 18Jordanian 1 Females 43Males 61
6	Beddawi Kindergarten	<b>Children 105</b> PRL 37PRS 6Syrian 41Lebanese 21 Females 46Males 51
7	Naher Al-Bared Kindergarten	<b>Children 80</b> PRL 76PRS 3UAE : 1 Females 38Males 42
	<b>Total</b>	<b>665 Children</b>



### **A-- Educational Field trips**

When implementing our integrated curriculum, the children will have to engage in experiences within their community or even visit places outside the camps to acquire knowledge through direct exposure. Children are allowed to embrace new opportunities, dig deep to learn new information and become independent learners. Several field trips are organized for our children to help them connect and collaborate with people in their community to come up together with powerful ideas that are beneficial. You will find them questioning, collecting data, inferring information and promoting new solutions all of which offer them to become risk taking, innovative and independent learners.

### **B-BAS Training Sessions**

During summer 2016, NISCVT teachers undertook a series of workshops related to preschool education aiming at empowering their skills to help them implement the integrated curriculum as required. The training sessions tackled several topics since our ultimate aim was to support our teachers with the necessary workshops which will develop not only their teaching skills but also empower their social skills which will enable them to work as a team and collaborate effectively with the mothers and care givers.

### **C- Mothers' Committee**

BAS believes that the mothers' committee is an essential factor in our educational journey. Engaging them in our kindergartens' various activities makes a huge difference since they are supporting us inside the classrooms, during educational trips, in our recreational activities. In each of our seven kindergartens, we have a mother committee made up of 8 to 10 members who are extremely productive and provide effective work. Some of them are keen to be present in our different classrooms to support the teachers and their children in implementing the various learning activities in the different centers. Others are always excited to be part of our educational field trips where they enjoy watching their children when they are exploring new ideas in a creative and innovative way and see how we guide and mentor their children while experiencing new paths.

### **KGs Mother's Activities 2017**

Activity	Participants
Meetings	2,480
Recreational activities with the children	1,038
National & local activities	1,049
Picnics with the children +preparing food	619
Health & social lectures	2,032
<b>Total</b>	<b>7,218</b>

## **2- Remedial Education:**

### **Remedial Education & Classes for drop out students2017**

	No. of Students	Females	Males
Remedial	561	281	280
Drop out	94	83	11
<b>Total</b>	<b>655</b>	<b>364</b>	<b>291</b>



### 3- Vocational Education:

The vocational education is a chance for those who left schools or others who finished an intermediate level, to gain special training and acquire skills on different professions enabling them to have a job or open own business.

The project includes two programs; one is a six months intensive training on different skills inside our centers, while the other includes scholarships to specialized institutions. The professions at our centers are chosen according to the market and the beneficiaries demand. It included in the year 2017, sanitary installations, graphic design, mobile maintenance, installation of water filters and solar energy devices. Scholarships to specialized institutions covered nursing, accounting, hotelier, car mechanics, secretarial works, aluminum works, air conditioning, electronics, photography, air conditioning and computer. We are encouraging our youth to enter the nursing schools since Palestinians are now allowed to work in this profession and can also join the syndicate; this is due to the great need in the hospitals for this specific profession.

The vocational education was funded by different donors including, Embassy of Norway, NORWAC, NPA, UNDP and Germany by Flucgtligskinder in Lebanon.

#### Scholarships and VT 2017

	No of students	Females	Males
Scholarships/university	2		2
Internal vocational training	312	62	250
vocational training scholarships	104	44	60
<b>Total</b>	<b>626</b>	<b>106</b>	<b>310</b>



## **VI- Health Services:**

### **1- Naher El-Bared Pediatric clinic**

The pediatric Clinic is providing medical care and medication free of charge to the children of Palestinian refugees from Lebanon and Syria including others living in the vicinity of Naher El Bared camp. In addition to the above, guidance and awareness sessions for the mothers is also provided giving them the necessary information on child care, nutrition, hygiene, common diseases etc...

<b>Number of patients by Age and Gender</b>	<b>M</b>	<b>F</b>	<b>Total</b>
0 – 1 month	1221	993	2214
2m - 2y	737	597	1334
3 - 5y	147	149	296
6 - 10y	1	0	1
11 - 14y	0	0	0
<b>Total</b>	<b>2106</b>	<b>1739</b>	<b>3845</b>

### **Classification by Nationality**

<b>PRL</b>	<b>PRS</b>	<b>S</b>	<b>L</b>	<b>Males</b>	<b>Females</b>	<b>Total</b>
3412	263	51	119	2106	1734	3845

### **Pathologies**

<b>Classifications</b>	<b>total</b>
Allergic Disorders	116
Eye Disorders	21
Ear Disorders	4
Respiratory System Diseases	553
Digestive System Diseases	219
Blood diseases	314
Cardio vascular system	2
Infectious Diseases	672
Genital-Urinary System	1
Oral diseases	16
Skin disorders	32
Endocrinal Diseases	834
Surgical diseases	7
Bone & Joint Disorders	82
Traumatic Disorders	3
Rheumatic Diseases	136
Nutritional Diseases	7
Cancer & Benign Tumors	2
Psychiatric Disorders	7
Neonate Disorders	631
Metabolic Disorder	42
Immunity System	9
Growth and Development	4



#	Date	Sessions	Participants
1	13 July.	Hyperthermia in children and food toxicities.	35
2	24 Oct.	Importance and benefits of Breastfeeding, for children and mothers.	30
3	30 Oct.	Important of food and its positive and negative impact on children health.	30
4	21 Nov.	Mouth and foot disease (Koksaki virus) symptoms and treatment methods and prevention.	25
<b>TOTAL</b>			<b>200</b>

## **2- Mental Health:**

Five mental health centers were being active through 2017 divided as follows:

- FGC Beirut established in 1997
- FGC Beddawi established in 2005
- FGC Nahr EL Bared established in 2005
- FGC Al Buss established in 2007
- FGC Saida established in 2010

Each clinic is run by a multidisciplinary team to provide services and treatment in various disciplines.

This was possible with the support provided by:

<b>NORWAC</b>	<b>The Finnish Arab Friendship Society (FAFS)</b>
<b>The Finnish ministry of Foreign Affairs</b>	<b>Santé Sud through AFD -France</b>
<b>The Finnish Psychologists for Social Responsibility (FiPSR)</b>	<b>Children Campaign Palestine – CCP / Japan</b>
<b>WELFARE association</b>	<b>Palestinian Children - PalCh / Switzerland</b>
	<b>Christian Codrai Foundation- CCF / Italy</b>

The team of the 5 mental health clinics included 52 specialists and social workers.

### **Main encountered disorders and pathologies**

<b>Psychological and Psychiatric Conditions</b>	<b>Medical Conditions</b>
Behavioral Problems	Neurologic Disorders
Developmental disorders	Visual Impairment & Hearing Impairment
Mental Retardation	Physical Disabilities due to war injuries
Mood Disorders	Congenital Anomalies
Personality and Relational disorders	Genetic Disorders
Other Eating disorders, Enuresis...	Anxiety and Emotional Disorders
Traumas	Learning Difficulties

### **Palestinian Syrian and Syrian beneficiaries**

<b>Area</b>	<b>2017</b>	<b>2017</b>
	<b>PRS</b>	<b>Syrian</b>
<b>FGC Beirut</b>	<b>00</b>	<b>103</b>
<b>FGC Saida</b>	<b>05</b>	<b>05</b>
<b>FGC Al Buss</b>	<b>02</b>	<b>02</b>
<b>FGC Beddawi</b>	<b>20</b>	<b>14</b>
<b>FGC Nahr el Bared</b>	<b>06</b>	<b>09</b>



FGCs : Figures 2017

Number of :	BEIRUT	AL BUSS	SAIDA	BEDDAWI	NAHR EL BARED	TOTAL
<b>Number of new patients</b>	227	54	75	174	137	667
<b>Total number of beneficiaries</b>	239	170	146	200	239	994
<b>Psychiatry FU sessions</b>	654	101	129	90	178	1152
<b>Referrals Psychotherapy</b>	21	50	17	70	34	192
<b>Psychotherapy FU sessions</b>	128	326	142	334	228	1158
<b>Music Therapy sessions</b>	103	NA	23	64	NA	190
<b>Referrals to Speech Therapy</b>	105	26	52	50	44	277
<b>Speech Therapy FU sessions</b>	1134	212	186	551	658	2741
<b>Referrals Psychomotor therapy</b>	62	08	36	16	11	133
<b>Psychomotor therapy FU sessions</b>	845	147	86	313	495	1886
<b>Referrals Occupational therapy</b>	NA	14	NA	NA	NA	14
<b>Occupational therapy FU sessions</b>	NA	99	NA	NA	NA	99
<b>Referrals Special Education</b>	NA	NA	NA	26	12	38
<b>Special Education FU sessions</b>	NA	NA	NA	534	425	959
<b>Cognitive evaluations</b>	58	17	00	81	00	156
<b>Evaluations Follow-up</b>	07	41	00	219	00	267
<b>Home visits</b>	40	83	121	105	156	505
<b>Home visits Follow-up</b>	16	497	73	137	14	737
<b>Sponsored children for schooling</b>	106	16	22	18	22	184

**Sponsorship program**

Schooling	Beirut	Saida	Al Bass	Beddawi	Nahr El Bared
<b>Individuals (Finnish, Italian, Swiss)</b>	26	12	01	00	00
<b>Through projects (Finnish and SanteSud)</b>	80	10	15	18	22

Those sponsored children were referred to around 40 schools all over the different areas.

Medication & Medical follow-up	Male	Female
	79	40

In addition to the beneficiaries who received different kinds of services there were in each center long waiting lists mainly for Speech Therapy and Psychomotor services.

**Home visits:** Home visits are an essential part of the comprehensive approach adopted by the MH clinics. This part was done through the team of social workers.

**Annual Conference 2017:** The yearly 11<sup>th</sup> Mental Health Conference entitled “Bridging Theory and Practice: Documentation and Research in Mental health Programs” was held at the Faculty of Arts and Sciences - Department of Education at the American University of Beirut on the 27 and 28 of October 2017 with the collaboration and the financial support of NORWAC – Norway .

**External evaluation:** Upon a request from SantéSud, Mr. PaolLamim continued the second phase of evaluation of the project funded through the AFD.

Dr. Aziza Khalidi finalized the external evaluation report of the Mental Health clinics in the south and in the north upon a request from Finnish donors.

**Training:** The team of professionals at the 5 centers and the social workers underwent training in particular topics to improve their skills in specific domains: Case formulation, Vineland, Teach.



### **3- Dental Clinics:**

Beit Atfal Assumoud (BAS) is committed to providing oral health and specialized pediatric dental care for children from the kindergarten age through late adolescence, who live in and around the Palestinian camps in Lebanon. In addition, to BAS' community-strengthening approach to care for children. The dental programs also serve caregivers and staff entrusted with the health care of these children. By receiving services at the BAS centers, caregivers are more likely to build a trustful relationship with the dental staff and adapt oral hygiene into their lifestyles, which in turn trickles down to the children. Programs range from prevention (ex. Education) to treatment of advanced dental problems (ex. untreated tooth decay). In sum, BAS strives to deliver developmentally-appropriate services in a child-friendly, all-encompassing environment, focusing on preventative care to offer each child a healthy smile that will last a life time. In 2017, BAS dental clinics served 13500 individuals, 8167 of whom were children and the remainder being family and staff members working in the children's immediate environment.

#### **1-KINDERGARTEN SCHOOL PROGRAM**

With a community-based approach, students have a better chance of finding a dental home to receive ongoing comprehensive dental care. Community-based programs establish working relationships with local dental clinics and use a team approach when caring for children within that community.

##### **1a. Dental Screening**

Students in any grade level may be seen. No treatment is provided at the class; thus, students with dental needs will be referred to a school dental clinic. Screenings are conducted in all 55 kindergartens in the 8 camps: 3 in Beirut, 2 in North Lebanon, and 3 in South Lebanon.





**Table 1: Dental Screening Results in the 8 Camps**

	No. of children	female	Male	Treated teeth	Un-treated teeth	No. of Extraction needed
Beirut (3camps)	2414	1261	1153	3336	6256	531
Sout(3camps)	2844	1474	1370	2595	1718	386
North (2camps)	2823	1401	1422	3049	1860	412
<b>Total</b>	<b>8167</b>	<b>4039</b>	<b>3945</b>	<b>8980</b>	<b>9834</b>	<b>1329</b>

**1b. Dmft Index**

The **dmft** index is one of the simplest and most commonly used indices in epidemiologic surveys of dental caries. It quantizes dental health status based on the number of carious, missed, and filled teeth.

**Table 2: dmft Index in 8 Camps**

Camp	Male	Female	Total
North	2.9	3.2	3.1
South	2.5	2.7	2.6
Beirut	4.2	3.9	4.1

**1c. Height (cm) and Weight (kg)**

Health care providers use these tools to monitor childhood growth and development

**Table 3: Average Height and Weight of Children during the 1st Semester**

Age Group	Average Height	Average Weight
5-6 years	107	19
4-5 years	105	16
3-4 years	100	14.2

**Table 4: Average Height and Weight of Children during the 2nd Semester**

Age group	Average Height	Average Weight
5-6 years	111	20.2
4-5 years	108	17.8
3-4 years	103	17

**1d. Dental Treatment**

Many dental treatments are provided, such as diagnostics, fillings, composites, and more. See Table 5 for details. The case examples below provide some illustrations of the problems faced in the camps and treatment results. **Composite Anterior Teeth Filling**

**Table 5: Type and Frequency of Dental Services Provided by the BAS Dental Clinics in 2017**

Extractions	Crown	Composites	R.C.T.	Cement	Sealant	X-ray	Floride	Diagnostic	Plaque & Calculus	Periodontics
611	175	249	312	309	487	175	8167	8167	73	183

**1e. School Emergencies**

This year, a special workshop was prepared and conducted by the Shatila Camp staff to simulate children ways to behave, and what to expect during medical emergencies (see Figure 5). Some themes include desensitizing children to the sight of blood, dealing with fear after falls, and seeking help. First-aid services are also available (see Table 6).

**Table 6: First-Aid Treatment in 8 Kindergartens**

Type of Treatment	Number
IM injection	62
Stitching/Suturing	18
Wound Dressing	73

**2. Dental Health Education**

The education program aims to foster practical oral hygiene habits as well as teach about dental health. This is done in a fun, interactive manner (see Figure 6). Students keep toothbrushes and toothpaste at school to be used during the day as instructed. Sugar free milk is provided with a balanced meal.

**Figure 1: Hands-On Dental Health Education in One of the Classrooms, Featuring a Brushing Game and Oral Health Illustrations**



**3. FAMILY HAPPINESS PROGRAM AND CHILDREN’S REMEDIAL CLASS**

**3a. Dental Health Education**

Dental health education is ongoing throughout the school-year, providing continuous reminders on caring for one’s dental needs.

**3b. Dental Treatment for Ages 7-18**

As part of the Family Happiness Program, dental services are provided for children ages 7 through 18. See Table 7 for details on services and Figure 9 for a case illustration.

*Table 7: Type and Frequency of Dental Services Provided by the BAS Dental Clinics in 2017(Ages7-18)*

Extractions	Fixed Prosthesis	Composites	R.C.T.	Cement	Sealant	X-Ray	Fluoride	Diagnostic	Plaque & Calculus	Periodontics
23	12	1496	619	245	417	811	6590	1215	91	93

**4. MOTHERS AND STAF**

**4a. Treatment of Mothers**

Free dental treatment is offered to the mothers of sponsored children and staff working with these children.

**Table 8: Type and Frequency of Treatments for Mothers**

Extractions	Fixed Prosthesis	Composites	R.C.T.	Cement	X-ray	Diagnostic	Periodontics
54	78	2410	215	42	220	612	172

#### 4b. Health Education

Health education programs are most effective when the mothers and/or parents are involved. The programs can complement and reinforce what children are learning in school through conversational sessions with the professional educators.

#### 5. TREATMENT OF ADULT CAMP RESIDENTS

Due to the dire need and lack of dental resources, BAS offers services to the community-at-large in the Palestinian Camps of Lebanon. See Table 9 for more information.

Table 9: Dental Services Provided to Camp Residents Not Involved with Children at BAS Kindergartens

Extractions	Fixed prosthesis	Composites	R.C.T.	Cement	X-ray	Diagnostic	periodontics
345	102	743	211	318	412	412	19

#### 6. TRAINING FOR DOCTORS AND NURSES

To ensure quality of service, doctors and nurses at the dental clinics of BAS receive periodic trainings to keep their knowledge and practice up-to-date. Here are the trainings received in 2017:

1. Once a week, 3-month training course on root canal at Beirut Dental College (2 participants)
2. Once a week, 4-week training to BAS colleagues on root canal by attendees of the above mentioned 3-month training course at Beirut Dental College (12 participants)
3. Three-day workshop on cross infection control by the Italian dental organization COI (14 participants)
4. One-day cross infection control workshop with the BAS Cross Infection Control Coordinator (6 participants)
5. One-day workshop on digital dental x-ray at Beirut Dental College (4 participants)

#### 7. CONFERENCES ATTENDED BY STAFF

1. Lebanese Dental Association Conference, DATE AND PLACE
2. Lebanese Dental Esthetic Material Conference, DATE AND PLACE
3. Dental Safety and Infection Control, DATE AND PLACE
4. Eleventh Mental Health BAS Conference, DATE AND PLACE

#### 4- Reproductive Health

This project that started in 2006 is filling a big gap that UNRWA and PRCS clinics are not completely covering, a fact that is evident from the increasing number of patients. The clinics provide a new approach of services to the local Palestinians in addition to Palestinians from Syria, Syrians and other nationalities living in the neighborhood of the camps.

The project is divided into two programs:

##### A- RH clinics

The clinics provide a new kind of services beside treatment, medication, ECHO and lab tests which is counseling, and home visits that give the patients opportunities to discuss their own private problems and gain better knowledge concerning various issues related to the well-being of the whole family.

Number of patients 2017 according to each specialist

Camp	Total	Urologist	Gynecologist	Males	Females
Beddawi	1572	831	741	463	1109
Naher El-Bared	1738	919	819	478	1260
Rashidieh	932	182	750	115	817
Burj-El Shemali	837	330	507	204	633
Burj El-Barajneh	1096	294	802	142	954
Grand Total	6175	2556	3619	1402	4773

**Number of Patients according to marital status and attendance 2017**

Camp	New	Old	Married	Single	engaged	Divorced	Widow
Beddawi	629	943	1204	361	0	5	2
Naher El-Bared	606	1132	1285	435	11	4	3
Rashidieh	192	740	730	173	13	10	6
<u>Burj El-Shemali</u>	286	551	636	188	8	4	1
Burj El-Barajneh	421	675	1020	74	0	2	0
<b>Total</b>	<b>2134</b>	<b>4041</b>	<b>4875</b>	<b>1231</b>	<b>32</b>	<b>25</b>	<b>12</b>

**Number of Patients according to Nationality and Age 2017**

Camp	PRS	PRL	Syrian	Other	Under 30	Over 30
Beddawi	64	1117	334	57	927	645
Naher El-Bared	89	1618	17	14	1064	674
Rashidieh	96	746	72	18	578	354
<u>Burj El-Shemali</u>	85	612	118	22	571	266
Burj El-Barajneh	57	345	658	36	652	444
<b>Total</b>	<b>391</b>	<b>4438</b>	<b>1199</b>	<b>147</b>	<b>3792</b>	<b>2383</b>

**Other Services:**

Counseling                **6162 beneficiaries**

346 Home visits        **3951 beneficiaries**

ECHO                      **2717 beneficiaries**

Pap smear                **251 women**

**B- Peer education program:** this new approach for the youth (boys & girls) is simply a learning process with a mechanism that develops the capabilities of the youth to carry on organized awareness activities with their peers from the same community, same age group and enjoy more or less similar interests. It aims at realizing a kind of communication and diverse responses between the peers focusing on behavioral changes through developing the youth's knowledge, attitude and skills. Such change will allow them shoulder responsibilities, protect and develop their physical, mental and emotional well-being. Activities accomplished in 2017 included sessions for the , parents, residential training for five days, daily training for peer leaders, training for social workers and one open day for the whole camp inhabitants.

The activities included youth from different nationalities Palestinians from Lebanon and Syria, Syrians and Lebanese. An advanced program was accomplished by organizing joint sessions for youth and their parents, although in some areas the youth were reluctant as they felt their freedom of expression will be limited.

**Youth sessions:**

Camps	Sessions	Boys	Girls	PRL	PRS	SR	LB	Total
Ein El Helweh	40	269	342	519	46	3	43	611
Chatila	33	181	305	431	55			486
BurjBarajneh	40	239	257	303	193			496
Marelias	9	54	99	108	36		9	153
Rashidieh	33	92	271	345	18			363
Burjshemali	36	164	360	421	75	27	1	524
Naher Bared	40	280	117	374	23			397
Beddawi	61	394	308	583	39	53	27	702
Baalbeck	23	113	164	226	51			277
<b>Total</b>	<b>315</b>	<b>1786</b>	<b>2223</b>	<b>3310</b>	<b>536</b>	<b>83</b>	<b>80</b>	<b>4009</b>



**Parents' sessions:**

Camps	Sessions	Mothers	Fathers	PRL	PRS	Total
Ein El Helweh	4	48		48		48
Chatila	6	38		38		38
BurjBarajneh	2	19		15	4	19
Marelias	6	52		50	2	52
Rashidieh	6	77		72	5	77
Burjshemali	5	52		48	4	52
Naher Bared	6	72		59	13	72
Beddawi	5	52	1	47	6	53
<b>Total</b>	<b>40</b>	<b>410</b>	<b>1</b>	<b>377</b>	<b>34</b>	<b>411</b>

**Residential training:**

Place	Topics	Boys	Girls	PRL	PRS	LB	Total
Ramlieh Hostel	Communication / anger management / gender	12	15	25	1	1	27

**Daily training for peer educators (leaders):**

Camps	Topics	Boys	Girls	PRL	PRS	Total
Marelias	Risk behaviors & making decision	5	10	14	1	15
Beddawi	Risk behaviors & making decision	7	9	13	3	16
Bas	Risk behaviors & making decision	12	15	27		27
<b>Total</b>	<b>3</b>	<b>24</b>	<b>34</b>	<b>54</b>	<b>4</b>	<b>58</b>

**Daily training for social workers:**

Place	social workers	Male	Female	topic
Marelias Camp	10	3	7	Adolescence
Marelias Camp	10	3	7	Bullying
Marelias Camp	10	3	7	How to organize an activity

**Open day:**

Camp	Topic	Mothers	Fathers	Boys	Girls	PRL	PRS	Total
Burj El-shemali	Risk behaviors	43	4	60	96	196	7	203



## **VII-psychosocial project:**

This project was funded by UNICEF and managed by Medical Aid for Palestinians (MAP UK) since 2014, targeting the children and families who fled the Syrian conflict and took refuge inside the Palestinian camps and gatherings. Five other NGOs are working in this project in addition to UNRWA. BAS is working in the centers of Burj El-Shemali, Rashidieh, and Naher El-Bared in addition to UNRWA clinic in Rashidieh. This special project provides multi disciplinary services combining psychological, social, medical, recreational and nutritional support. A meal is provided for the children once a week.

The project implement in the gatherings is funded by UNDP.

The target groups are children from 3 – 18 years in addition to their parents both mothers and fathers.

Skilled social workers were given intensive training along with professional psychologists constitute the staff of this project. Children in need for treatment either physical or psychological are referred to the FGC or UNRWA clinics.

The planned work include different activities: recreational, cultural, sports, outdoor activities, art, games, personal hygiene, life skills in addition to celebrating special events such as child day, earth day etc..

The parents program include beside the recreational activities, training on life skills and awareness sessions on different topic such as domestic violence, gender issues , growth and adolescent problems, stress management etc...



**VIII-NISCVT Staff:** The below figures show the high number of employees whether full or part time an indicator to the fact that the organization provides beside the diverse range of highly needed basic services, significant job opportunities for both the Palestinians and Lebanese; which extends to support their family members. From another side the fact that the females constitute the majority of the employees contributes to the empowerment of women and their financial independence.

**Full time & part time staff 2017**

Location	Full time	Female	Male	Part time	Female	Male
Shatilla	13	12	1	4	3	1
Burj El-Barajneh	14	13	1	7	4	3
Mar Elias	2	2	0	1	1	0
Naher El-Bared	21	15	6	19	11	8
Beddawi	14	11	3	17	11	6
Burj El-Shemali	19	15	4	12	5	7
Rashidieh	18	14	4	15	8	7
Ein El-Helweh	14	14	0	6	5	1
Baalbeck	2	2	0	8	6	2
El-Buss	9	9	0	6	4	2
FGC Beirut	2	2	0	7	7	0
FGC Saida	4	4	0	6	5	1
Embroidery	2	2	0	1	1	0
Main office	14	6	8	3	3	0
<b>TOTAL</b>	<b>148</b>	<b>121</b>	<b>27</b>	<b>112</b>	<b>74</b>	<b>38</b>

**Total FT & PT employees for 2017 were 260. Females 75% males 25%**

**IX- Conclusion:** In spite of the financial difficulties and the increasing needs of the beneficiaries added to the retreating UNRWA services and the expectations of its closure, we managed in 2017 with the help of donors and friends, to continue providing such diverse essential needs for our people and other nationalities either living inside the camps or in its vicinities. We hope that our friends and NGOs who dedicated much of their time and resources to support our programs, would be able to continue such support and pressure their governments to prevent the disastrous decision to put an end to the UNRWA services.

**X: ANNEX****NISCVT in kind aids 2017**

	In kind aids	number of beneficiaries	place of distribution	Donor	Notes
	<b>Distributions</b>				
1	Food parcels	60 PRL and PRS families	Shatila camp	Mr. Gilbert Goh From Singapore	
2	Food parcels	50 PRL and PRS families	EinElHelwe camp	ULYP - Lebanon	
3	Food parcels	75 PRL and PRS families	Shatila camp	ULYP - Lebanon	
4	Food parcels	360 PRS families	BourjAlBarajneh and Shatila camps	FARMAMUNDI-SPAIN	
5	Food parcels	758 PRS families	NaherElBared	FARMAMUNDI-SPAIN	
6	Food parcels	31 PRL and PRS families	BourjAlBarajneh camp	Majedo and AlGaleeli club and one of the charitable people	
7	Food parcels	384 PRL and PRS families	Different camps	charitable people	
8	Food parcels	850 PRL and PRS families	Central and Western Beqaa	CCP-JAPAN	Distribution took place two times during 2017
9	Food parcels	700 PRL and PRS families	Baalback, Wavel camp and AlMasbah	CCP-JAPAN	Distribution took place three times during 2017
10	Food parcels & clothing	450 elderly	BourjAlShemali	"Kinsa and Sabla" association	
11	Diesel fuel	700 PRL and PRS families	Baalback, Wavel camp and AlMasbah	CCP-JAPAN	Distribution took place two times during 2017
12	Winter clothing	KG children of BAS( 665 PRS, PRL and Syrians)	7 camps	CCP-JAPAN	
13	Winter clothing	Remedial children of BAS 385( PRS, PRL and Syrians)	Baalback, BourjAlBarajneh and Shatila	CCP-JAPAN	
14	Baby kits and hygiene kits	40 babies	PRL and PRS pregnant in Baalback, Saida and Shatila	CCP-JAPAN	Distribution took place 3 times in each center during 2017



15	Baby kits and hygiene kits	80 babies	Syrian Pregnant in BourjAlBarajneh	CCP-JAPAN	
16	Baby kits and hygiene	900 PRS families	Beddawi	UNDP-Lebanon	6 times during 2017
17	Baby kits and hygiene	720 PRS families and some hardship cases	NaherElBared	UNDP-Lebanon	2 times during 2017
18	Baby kits and hygiene	825 PRS families and some hardship cases	NaherElBared	UNDP-Lebanon	3 times during 2017
19	Baby kits and hygiene	900 PRS children some hardship cases	NaherElBared	UNDP-Lebanon	One time during 2017
20	Baby kits and hygiene	700 PRL and PRS children	Baalback and Wavel camp	UNDP-Lebanon	5 times during 2017
21	Baby kits and hygiene	850 PRL and PRS children	Central and Western Beqaa	UNDP-Lebanon	2 times during 2017
22	Baby kits and hygiene	750 PRL and PRS children	Central and Western Beqaa	UNDP-Lebanon	2 times during 2017
23	TOMS shoes	KG children of BAS( 665 PRS, PRL and Syrians)	7 camps	ANERA-Lebanon	
24	woolen socks and shirts	500 PRL and PRS children	Baalback	Friends from Finland( F.A.F.S)	woolen socks and shirts
25	Educational Games	952( PRS, PRL and Syrians)	All BAS KG children and KG children of INNASH kindergarten	Palestinian children's Initiative	
26	Bread	2670 families	Different camps	Charitable people Lebanon	
27	meat portions	456 families	Different camps	Charitable people Lebanon	
28	Clothing, shoes and toys	110 KG children	BourjAlShemali	ULAIA Arte Sud Onlus - Italy	
29	Dream bags	6600	KG children of BAS and all kindergartens in all camps	RKK-JAPAN	

